



Mastersystem

ICT Solutions



MASTERSYSTEM AT A GLANCE

With over 27 years of operations, Mastersystem has become one of the leaders in Indonesia's system integration industry, providing end-to-end information and communication technology ("ICT") infrastructure technologies and advanced solutions to renowned corporations.

The Company undertakes projects throughout Indonesia covering Java, Sumatra, Kalimantan, and Papua, with a head office located in Jakarta and supported by a representative office in Surabaya.



600+ employee with over **400** highly Certified Technology Professionals



Largest system integration revenue in the industry of **USD 210 Million**



Partnership with more than **30 globally renowned principals**



Gold Unity Partner Value Added Reseller



Principles

Vision

To be Indonesia's leader in ICT industry

Mission

Bring value to all the stakeholders. Empowering business with innovative technologies, solutions, and services

Core Values



Excellence | Teamwork | Honesty | Innovation | Competence



Office

JAKARTA

02

SURABAYA

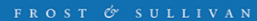


SOLID PARTNERSHIP WITH GLOBALLY RENOWNED ICT PRINCIPALS

Mastersystem is the key partner of numerous global ICT principals, accomplished by developing and maintaining a strong team of technology professionals to exceed principals' high standards & requirements



FY21 3rd Place in the **World** Innovation Challenge
FY20 - FY21 - Cisco **ASEAN** Partner of The Year
FY11 - FY21 - Cisco Indonesia Partner of The Year



FY19 – Frost & Sullivan Indonesia IT Services Competitive Strategy Innovation and Leadership



FY 21 – Security Sales Champion Partner – Asean Partner Executive Summit



FY 21 – Vmware Sea Partner Expertise: Multi-Cloud Partner of the Year



**Hewlett Packard
Enterprise**

FY 19 - Platinum Partner: in Recognition of Outstanding Performance

EXCELLENT BUSINESS PROCESS WITH ISO CERTIFICATION

Commitment to quality for internal management and customer satisfaction through having international standard certification and passing thorough audits by its principal vendors.



ISO 9001:2015

**Certified in Quality
Management System**

Mastersystem implement good Quality Management System which has strong customer focus, good leadership of top management, and continuous improvement"



ISO 20000-1:2011

**Certified in IT Service
Management System**

The quality of design, delivery, and the improvement of services are acknowledged through standardized service delivery process



ISO 27001:2013

**Certified in Information
Security Management
System**

Mastersystem commences to implement Information Security Management System to safeguard our customer valued information in our IT System



THANKYOU

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